



21100012

QP CODE: 21100012

Reg No : .....

Name : .....

**UNDERGRADUATE (CBCS) EXAMINATION, FEBRUARY 2021**

**Fifth Semester**

(Offered by the Board of Studies in Computer Science)

**Open Course - CS5OPT02 - COMPUTER FUNDAMENTALS, INTERNET AND  
MS OFFICE**

2017 Admission Onwards

45962E45

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. List four basic characteristics of a computer.
2. What is an analytical engine?
3. List the various technologies used in the first four generations.
4. Define protocol.
5. What is a URL?
6. State the significance of Electronic Mail.
7. What is a Word Processor?
8. What is the shortcut for copy and paste?
9. Sum(a1: a5), what does this equation mean?
10. Explain how to add a text box to a chart in Excel?
11. A user wants to design an attractive design on slides and he wants it to be later used on another presentation, what does he want to do?
12. All slides should move forward automatically and components in all slides should fly or appear on click. How is it possible?

(10×2=20)

**Part B**

*Answer any **six** questions.*





*Each question carries 5 marks.*

13. What are the basic functions of an operating system?
14. Compare LAN, WAN and MAN.
15. Explain about client server computing.
16. Compare Internet and Intranet.
17. How can we create multilevel indices in MS Word?
18. Comment on Excel user interface.
19. What are auto formulas? Explain different autoformulas.
20. What are the features of power point which makes it useful for teaching purposes.
21. Explain different types of charts in MS Power Point.

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. (a) Write an essay on the classification of computers.  
(b) Explain in detail about the features of five generations of computers.
23. Explain how a paragraph can be properly formatted in MS Word?
24. Explain Data menu of MS Excel?
25. Explain the steps to create a presentation having 4 slides to show details of subjects of your programme?

(2×15=30)



QP CODE: 21100006



Reg No : .....

Name : .....

**BBA/BBM DEGREE (CBCS ) EXAMINATION, FEBRUARY 2021**

**Fifth Semester**

**Core Course - BA5CRT23 - ENVIRONMENT SCIENCE AND HUMAN RIGHTS**

Bachelor of Business Management, Bachelor of Business Administration

2017 Admission Onwards

4EACDA58

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. Define Environment.
2. Mention the relevant aspects in preserving mineral resources.
3. Explain the basic types of food chains.
4. What is Option value?
5. Name any four health effects of Air Pollution.
6. Name the types of Solid wastes.
7. Define animal articles.
8. What do you mean by Business Ethics?
9. Mention the objectives of Sustainable Development?
10. What do you mean by Conventional Entrepreneurs?
11. What is Right to freedom?
12. Write a short note about human rights available for prisoners.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries 5 marks.*

13. Explain the importance of forests.
14. Give reasons in considering Jhum cultivation as a cause to land degradation.
15. What is earthquakes? What are the possible precautionary measures during tremor?





16. What is environmental ethics? Explain the different types of environmental ethics.
17. Write a note on how business is related with the environment.
18. Explain the benefits of green business.
19. Write a note on green entrepreneurship in India.
20. Briefly explain about socio economic rights?
21. Define National Human Right Commission and its powers.

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Explain the causes and effects of depletion of water resources.
23. What is water conservation? Explain the different modes and measures of water conservation and also explain the strategies that support water conservation.
24. Define the term green entrepreneurship. Explain the advantages and the limitations of green entrepreneurship.
25. What are the various committees for protecting human rights under UN.

(2×15=30)



QP CODE: 21100009



Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, FEBRUARY 2021**

**Fifth Semester**

Bachelor of Business Administration

**Core Course - BA5CRT27 - INDUSTRIAL RELATIONS**

2017 Admission Onwards

325CB151

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. State the nature of IR.
2. Write any two characteristics of industrial labour in India.
3. Differentiate between private and public sector employment.
4. Write a note on inside and outside leadership.
5. Write a note on EFI.
6. What is meant by go-slow strike?
7. What do you understand by work stoppage?
8. Differentiate between lay off and retrenchment.
9. What do you mean by state labour policy?
10. What is bipartite negotiation?
11. What are the important objectives of WPM?
12. What are the objectives of CBWE?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries 5 marks.*

13. Explain the different parties in IR.
14. What are the characteristics of Indian industrial labour?





15. Elaborate various types of trade union.
16. What do you understand by recognition of trade unions?
17. Explain the features of industrial dispute.
18. What are the important causes of industrial dispute?
19. Discuss constitution of ILO.
20. Why is collective bargaining important?
21. What are the welfare measures provided to employees in an organisation?

(6×5=30)

**Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Explain the concepts of Industrial relations. What are the significances of good industrial relations and what are its objectives?
23. Discuss the role and functions of employers organisation in maintaining industrial relations.
24. Explain the machinery for prevention and industrial disputes in India.
25. Briefly explain the various kinds of welfare activities undertaken by employers for the benefits of workers.

(2×15=30)





QP CODE: 21100007

21100007

Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, FEBRUARY 2021**

**Fifth Semester**

Bachelor of Business Administration

**Complementary Course - BA5CMT25 - INTELLECTUAL PROPERTY RIGHTS AND  
INDUSTRIAL LAWS**

2017 Admission Onwards

7B57422E

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What do you mean IPR ?
2. Explain the functions of trade mark.
3. Define worker u/s 2(k) of Factories Act.
4. What are the provisions relating to appointment of welfare officer u/s49 of Factories Act?
5. What are the rules relating to weekly hours of work of an adult?
6. Define the term public utility service.
7. Define lay off.
8. Who is a dependent under ESI Act?
9. What is meant by maternity benefit under the provisions of the ESI Act?
10. What is consumer Dispute?
11. State the disqualification for appointment as a member of District Forum.
12. What is the jurisdiction of the state commission?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*





13. Explain the remedies in case of infringement of patent.
14. Explain the registration of collective mark.
15. Explain the provisions of Factories Act regarding health of workers.
16. Explain the various rules relating to annual leave with wages.
17. Explain the rules regarding closure of an industrial establishment.
18. Explain the composition of ESI Corporation.
19. Write a note on the contribution under ESI Act.
20. Write a note on the rights of a consumer.
21. Explain the functioning of National Commission under Consumer Protection Act.

(6×5=30)

### **Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Write short note on (1) Infringement of trade mark (2) Collective trade mark (3) Certification of trade mark(4) Well known trade mark (5) Passing off.
23. What are the provisions in the factories Act 1948 regarding annual leave with wages?
24. Explain the rules regarding strikes and lock out in the Industrial Dispute Act.
25. Discuss the procedure to be followed by the district forum on admission of complaint.

(2×15=30)







QP CODE: 21100008



Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, FEBRUARY 2021**

**Fifth Semester**

Bachelor of Business Administration

**Core Course - BA5CRT26 - OPERATIONS MANAGEMENT**

2017 Admission Onwards

24A7B639

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. How process is important in the 5P's of production?
2. Explain batch production
3. What is cellular production?
4. Give the meaning of Production Planning and Control.
5. Write a short note on Production Control.
6. List out the importance of Production Planning and Control.
7. Define materials management.
8. Mention the advantages of term double bin.
9. Describe HML analysis.
10. What is Plant Lay Out?
11. What is combined lay out?
12. Define the term Quality.

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. List the importance of operations management in production management





14. What are the characteristics of intermittent production system?
15. Briefly explain Production Planning.
16. Critically examine the advantages and limitations of Production Planning and Control.
17. Explain the objectives of inventory control system.
18. Explain the factors influencing the re-order quantity.
19. Explain the objectives of method study.
20. Explain the various steps in work measurement.
21. Explain the concept of JIT.

(6×5=30)

### Part C

Answer any **two** questions.

Each question carries **15** marks.

22. Explain production system. Briefly explain the objectives and importance of production system.
23. State the concept of PPC and analyse different techniques used in it.
24. List different types of purchasing and explain the advantages and disadvantages of each method?
25. What do you mean by work study? Explain the various techniques and procedures adopted for conducting work study.

(2×15=30)





QP CODE: 21100005

21100005

Reg No : .....

Name : .....

**BBA DEGREE (CBCS ) EXAMINATION, FEBRUARY 2021**

**Fifth Semester**

Bachelor of Business Administration

**Core Course - BA5CRT21 - ORGANISATIONAL BEHAVIOUR**

2017 Admission Onwards

357ECB14

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries **2** marks.*

1. What does physical environment of an organisation include?
2. Define people.
3. What do you mean by self-monitoring?
4. Name the different theories of learning.
5. Distinguish between financial and non-financial incentives.
6. What are values?
7. Discuss the concept of group development.
8. Define power.
9. Differentiate between power and politics.
10. Discuss the nature of organisational development.
11. What are organic cultures?
12. What is gender diversity?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries **5** marks.*

13. How can the managers influence the behaviour of employees?





14. How does the classical school of thought fit with the systems approach?
15. What is the difference between positive and negative reinforcement?
16. Explain the different sources of values.
17. Analyse the pros and cons of alternative approaches to the management of conflict in the organisation.
18. Effective leadership is function of three factors-the leader,the led and the situation- Discuss.
19. What are the factors influences the climate of an organisation? Discuss in brief.
20. Describe some of the values the organisation should develop to make OD effective.
21. What are the steps involved in managing the planned change?

(6×5=30)

### Part C

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. What is organisational behaviour? Discuss its nature. What are the contributing disciplines to OB?
23. What are the various characteristics of the perceiver, those of the perceived and those of the situation which affect perceptual process?
24. Explain the concept of group development. What are the stages of group development?
25. Differentiate between external and internal forces that induce change in the organisations.

(2×15=30)





QP CODE: 21100299



21100299

Reg No : .....

Name : .....

**UNDERGRADUATE (CBCS) EXAMINATION, FEBRUARY 2021**

**Fifth Semester**

(Offered by the Board of Studies in management and Business Studies)

**Open Course - BA5OPT23 - ENTREPRENEURIAL LEADERS**

2017 Admission Onwards

6B4C3F71

Time: 3 Hours

Max. Marks : 80

**Part A**

*Answer any **ten** questions.*

*Each question carries 2 marks.*

1. Which was the first job of Muhammad Yunus?
2. What is Grameen model?
3. Who invented micro loans?
4. Who is a social entrepreneur?
5. What you mean by Apple Lisa?
6. What is Branding?
7. Mention the subject spoken by Mr. Narayana Murthy at Harvard Business Review Ascend in 2016.
8. Describe the training facilities provided by Infosys Limited to the new employees.
9. Prepare a write up on the mission of Vguard
10. Write a note on 'stay dog free movement'
11. Who are affluent entrepreneurs?
12. What are the main objectives of Rashtriya Mahila Kosh RMK?

(10×2=20)

**Part B**

*Answer any **six** questions.*

*Each question carries 5 marks.*

13. How does Grameen Bank make profit?
14. What are the other services Grameen Bank has offered?





15. Is Steve a social entrepreneur, why?
16. Briefly explain the establishment and growth of Infosys Technologies Limited.
17. List out the challenges faced by the entrepreneurs in India
18. Write note on Wonderla
19. Explain the major awards received by Kochouseph Chittilappilly
20. Explain the challenges faced by women entrepreneurs in India.
21. How did Beena Kannan work to enhance Brand Seematti so as to compete with other illustrious national brands?

(6×5=30)

**Part C**

*Answer any **two** questions.*

*Each question carries **15** marks.*

22. Narrate the life of Steve as a successful entrepreneurial leader
23. Explain the employee motivational strategies taken by Mr. Narayana Murthy.
24. Explain the childhood period of Kochouseph Chittilappilly
25. Explain women entrepreneurial traits and the challenges faced by women entrepreneurs?

(2×15=30)

